



Keep this flyer!

Important info about
your waste & recycling
INSIDE!

Important Solid Waste and Recycling Collection Information for 2024

ALL SERVICE RELATED QUESTIONS,

including scheduling of bulk items, should be directed to
Penn Waste at **717-767-4456** or **info@pennwaste.com**

ALL BILLING RELATED QUESTIONS,

including changing service level, should be directed to
the Township at **717-766-0178** or **billing@sstwp.org**

Dear Silver Spring Township Resident.

Please be advised that Penn Waste Inc. has been awarded the Solid Waste & Recycling Collection contract with Silver Spring Township for the term of 1/1/24-12/31/28. We look forward to continuing to service the residents of Silver Spring Township. Our goal is to provide you with superior customer service. Please review the contents of this flyer for useful information on your collection service. In this contract, all waste and recycling must be in a mobile cart. If you are in need of a mobile cart, please contact Penn Waste. Please have your mobile carts placed at the curb the evening before your scheduled collection day to ensure your material is collected. Your waste and recycling collection day will remain the same during this contract. Your weekly collection will consist of the following services. Penn Waste is the exclusive hauler for Silver Spring Township. The service levels are as follows:

STANDARD TRASH SERVICE	RECYCLE	BULK ITEM	YARD WASTE	RATE
96 Gallon Mobile Cart Provided by Penn Waste (All material must be in a mobile cart)	65 or 35 Gallon Mobile Cart Provided by Penn Waste	One per week Must be scheduled 48 hours in advance through Penn Waste	Collected 4 times/year See attached calendar for collection days.	\$90.63 per quarter
LOW VOLUME TRASH SERVICE	RECYCLE	BULK ITEM	YARD WASTE	RATE
35 Gallon Mobile Cart Provided by Penn Waste (All material must be in a mobile cart)	65 or 35 Gallon Mobile Cart Provided by Penn Waste	One per week Must be scheduled 48 hours in advance through Penn Waste	Collected 4 times/year See attached calendar for collection days.	\$78.12 per quarter

For additional details visit our website www.pennwaste.com

Thank you for this opportunity to serve you!



pennwaste.com



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Important Trash and Recycling Information for SILVER SPRING TOWNSHIP RESIDENTS

Mobile Cart Information

As part of the new contract, Penn Waste will only be servicing mobile carts in Silver Spring Township for Trash and Recycling Service.

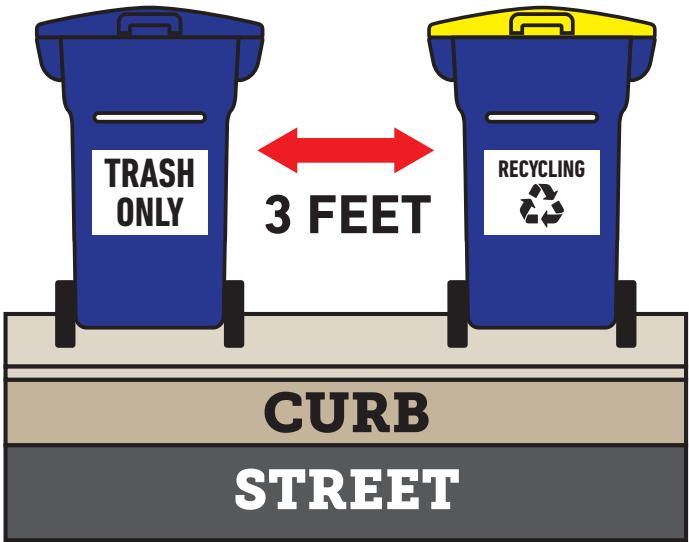
Most customers already have a mobile cart provided by Penn Waste. If you are in need of a mobile cart, please contact Penn Waste to schedule delivery.

If you are switching to the Low Volume Service option, please contact the Township to switch services. Under the new contract, billing will be handled by Silver Spring Township. If you are changing your service level, the township will need to be advised so they can bill accordingly. Township staff will communicate the change of service to Penn Waste to provide the smaller mobile carts.

Penn Waste will be collecting waste and recycling in Silver Spring Township with an automated collection truck. **The utilization of mobile carts is required.** By utilizing the mobile cart, you will help our crews to be able to provide the most efficient collection for the best price. The mobile carts will also help reduce the amount of litter and pests within the township.



Proper Cart Placement



Please be advised that all mobile carts should be placed behind the curb. There should be nothing placed in the roadway that would impede or delay the removal of snow or ice from the road. The garbage truck arm has the capability to reach past the curb in order to pick up your cans.

Here are some tips to ensure a smooth collection process:

- ◆ Set mobile cart out the evening before pickup day.
- ◆ Place mobile cart with the lid handle and wheels pointing toward your residence.
- ◆ Do not place cart in the roadway.
- ◆ Do not block walkways with carts.
- ◆ Place carts at least THREE FEET APART from each other and mailboxes, fire hydrants, low hanging trees or shrubs, parked cars, or utility poles - so trucks can easily access the cart.

Yard Waste Collection Guidelines

PLEASE NOTE: Yard Waste is collected four times each year on your regular collection day during the four weeks highlighted on the calendar on the next page.

Yard Waste is material such as tree trimmings, shrubbery and other organic landscape vegetation not listed below.

How to Prepare Yard Waste

- 1 Place yard waste in biodegradable brown paper bags or bundle it with biodegradable twine in easy-to-handle bundles.
 - Bundles may be no longer than 5 feet in length.
 - Bundles may not weigh more than 30 pounds each.
 - Branches may not exceed 6 inches in diameter.
- 2 Once prepared, yard waste must be placed at the curb the evening before your scheduled pick up day.
- 3 An unlimited number of bags or bundles may be placed at the curb.

Please prepare your yard waste properly!

Yard Waste in plastic bags WILL NOT be collected!

DO NOT place these items out for yard waste collection:



Grass Clippings



Fruits & Vegetables



Tree Stumps



Dirt & Stones

Bulk Item Guidelines - Call to Schedule Pickup



Silver Spring Township residents may dispose of one (1) bulk item per week. All bulk item collections must be scheduled 48 hours in advance by contacting Penn Waste’s customer service team at 717-767-4456 or info@pennwaste.com.

ACCEPTED MATERIALS – Appliances, furniture, mattresses, box springs, one (1) car tire without the rim, lawn mowers (oil and gasoline removed), plumbing fixtures such as toilets and sinks, three (3) 4 ft. rolls of carpet (tied).

NON-ACCEPTABLE MATERIALS – Electronic devices, chemicals, stains, liquids, batteries, automobile parts, hazardous waste, tires on rims, commercial/ industrial waste, construction materials (drywall, brick, block, lumber, shingles, tiles, concrete).

ADDITIONAL INSTRUCTIONS – Items which are too heavy to be lifted into a truck by two people will not be accepted. Additional trash bags are NOT considered a bulk item.

Bulk items will be collected by appointment only.

Billing Information – Township Bills Customers Beginning in 2024

In the past, residents have received bills for Waste and Recyclable Collection from Penn Waste. In the new contract, Silver Spring Township will be handling the billing for Waste and Recyclable Collection. Township Staff and Penn Waste are working together to move all billing data to the Township. Beginning in 2024, all billing questions should be directed to the Township. If you are a resident that would like to change your service level, this information should be communicated to the Township. The Township will communicate that information to Penn Waste to ensure you are receiving the proper service.

- **All service related questions**, including scheduling bulk items, reporting missed collections, questions on recycling, etc. should be directed to **Penn Waste** at 717-767-4456 or info@pennwaste.com.
- **All billing related questions**, including setting up an account, switching service level, automatic payments, etc. should be directed to **Silver Spring Township** at 717-766-0178 or billing@sstwp.org.

Thank you for your patience as we work through this transition.

2024 Silver Spring Township Trash & Recycling Calendar

JANUARY							FEBRUARY							MARCH							APRIL						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
	1	2	3	4	5	6					1	2	3						1	2		1	2	3	4	5	6
7	8	9	10	11	12	13	4	5	6	7	8	9	10	3	4	5	6	7	8	9	7	8	9	10	11	12	13
14	15	16	17	18	19	20	11	12	13	14	15	16	17	10	11	12	13	14	15	16	14	15	16	17	18	19	20
21	22	23	24	25	26	27	18	19	20	21	22	23	24	17	18	19	20	21	22	23	21	22	23	24	25	26	27
28	29	30	31				25	26	27	28	29			24	25	26	27	28	29	30	28	29	30				
														31													

MAY							JUNE							JULY							AUGUST						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
			1	2	3	4							1		1	2	3	4	5	6					1	2	3
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31				25	26	27	28	29	30	31
							30																				

SEPTEMBER							OCTOBER							NOVEMBER							DECEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7			1	2	3	4	5						1	2	1	2	3	4	5	6	7
8	9	10	11	12	13	14	6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14
15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21
22	23	24	25	26	27	28	20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28
29	30						27	28	29	30	31			24	25	26	27	28	29	30	29	30	31				


= Christmas Tree Collection

= Yard Waste Collection





Observed holidays are noted in **RED**. Collection days that fall on or after the holiday will be delayed one day. EXCEPTION: If holiday falls on a Saturday or Sunday, there is no change in service prior to or after the holiday.

BASIC RESIDENTIAL GUIDELINES

- Waste, Recycling, one bulk item and yard waste (see calendar above for scheduled dates) must be curb side the evening before the scheduled collection day.
- Waste must be inside the mobile cart(s) provided by Penn Waste.
- Bulk items that are too heavy to be lifted into a truck by two people will not be accepted.
- Contact Penn Waste’s customer service team 48 hours prior to collection day at 717-767-4456 to schedule the collection of Bulk Items.
- Contact the Township’s customer service team at 717-766-0178 if you have any questions regarding billing.
- No construction debris will be collected curb side.
- To stay up to date on collection updates, consider signing up for our E-News Updates at www.pennwaste.com.



pennwaste.com



For additional details visit our website www.pennwaste.com

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